| **Test Name** | | Manage Notification Use Case Test | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested** | | UC7: Manage Notification | | | | |
| **Test Description** | | The purpose of this test is to verify that users can manage notification settings in the system. Within the scope of this test, main success scenario and extension scenarios will be tested. | | | | |
| **Pre-conditions** | | 1. User logins the system and notification configuration page is loaded and notification via e-mail structure works successfully. | | | | |
| **Post-conditions** | | 1. System saves the notification configuration for each product that user selected and sends e-mail to the user according to the configuration successfully. | | | | |
| **Notes** | | All test steps run by test analyst and test status is pass. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Pass** | | | | |
|  | **TEST STEP** | | **EXPECTED TEST RESULTS** | P | F |
|  | User enters to the system and goes to product list page | | System loads the product list | P |  |
|  | User selects a product to configure notification properties and clicks “SEND” button | | System sends notification correctly to the user according to the configuration via e-mail | P |  |

| **Test Name** | | Request Support Use Case Test | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested** | | UC10: Request Support | | | | |
| **Test Description** | | The purpose of this test is to verify that users can request a support in the system. Within the scope of this test, main success scenario and extension scenarios will be tested. | | | | |
| **Pre-conditions** | | 1. User successfully logins to the system and customer support page is loaded. | | | | |
| **Post-conditions** | | 1. System saves the requests at the “waiting for review” status successfully. | | | | |
| **Notes** | | All test steps run by test analyst and test status is pass. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Pass** | | | | |
|  | **TEST STEP** | | **EXPECTED TEST RESULTS** | P | F |
|  | User enters to the system and create a new support request about the system | | System displays the customer support page | P |  |
|  | User enters the detail of the request | | System saves the fields correctly | P |  |
|  | User clicks to “SEND” button | | System saves the request at the “waiting for review” status successfully. | P |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Test Data Table –** Manage Personal Information Use Case Test | | | |
|  | **1** | **2** | **3** |
| Card Number | 4444 4444 4444 4444 |  |  |
| Date | 01/01/2025 |  |  |
| Code | 111 |  |  |

| **Test Name** | | View Historical Data Use Case Test | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested** | | UC11: View Historical Data | | | | |
| **Test Description** | | The purpose of this test is to verify that users can see the historical data for a selected product in the system. Within the scope of this test, main success scenario and extension scenarios will be tested. | | | | |
| **Pre-conditions** | | 1. Premium User successfully logins to the system and there are registered products in the system and time based product prices data is saved. | | | | |
| **Post-conditions** | | 1. System filters the data and shows the result correctly. | | | | |
| **Notes** | | All test steps run by test analyst and test status is pass. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Pass** | | | | |
|  | **TEST STEP** | | **EXPECTED TEST RESULTS** | P | F |
|  | User enter to product list page | | System loads the page | P |  |
|  | User selects a product and clicks to “View Historical Data” | | System shows the historical data for the selected product | P |  |

| **Test Name** | | Manage Support Request Use Case Test | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested** | | UC12: Manage Support Request | | | | |
| **Test Description** | | The purpose of this test is to verify that CSS users can manage support requests in the system. Within the scope of this test, main success scenario and extension scenarios will be tested. | | | | |
| **Pre-conditions** | | 1. CSS successfully logins to the system and customer support page is loaded. | | | | |
| **Post-conditions** | | 1. System saves the answer and changes the status of the request and sends it to the user successfully. | | | | |
| **Notes** | | All test steps run by test analyst and test status is pass. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Pass** | | | | |
|  | **TEST STEP** | | **EXPECTED TEST RESULTS** | P | F |
|  | User enters to customer support page | | System displays customer support page and lists the requests | P |  |
|  | User selects a record at the “waiting for review” status. | | System shows detail of the selected record. | P |  |
|  | User enters the answer for the selected record and sends it to the user. | | System saves the answer and updates the status of the selected record as “answered” and connects to “E-Mail Sending Service” and sends the answer to the user via e-mail. | P |  |

|  |  |
| --- | --- |
| **Test Data Table –** Manage Products Use Case Test | |
|  | **1** |
| Product Name | bitkisel-sac-bakim-kompleksi |
| URL | https://www.trendyol.com/hc-care/complex-bitkisel-sac-bakim-kompleksi-100-ml-p-7103578 |

| **Test Name** | | Manage Users Use Case Test | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested** | | UC13: Manage Users | | | | |
| **Test Description** | | The purpose of this test is to verify that admin can manage users in the system. Within the scope of this test, main success scenario and extension scenarios will be tested. | | | | |
| **Pre-conditions** | | 1. There is at least one admin user in the system and admin user successfully logins to the system. | | | | |
| **Post-conditions** | | 1. System saves the operation and updates the user list and permissions successfully. | | | | |
| **Notes** | | All test steps run by test analyst and test status is pass. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Pass** | | | | |
|  | **TEST STEP** | | **EXPECTED TEST RESULTS** | P | F |
|  | Admin user enters to the users page | | System displays the roles in the system | P |  |
|  | Admin user selects a role and add new user to this role | | System shows the necessary fields | P |  |
|  | Admin user enters the date given in the test data table | | System saves the new user and connects to “E-Mail Sending Service” and sends an e-mail that includes necessary information to login to the system. | P |  |